



IDD AEROSPACE

Press

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IDD Aerospace

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IDD AEROSPACE ANNOUNCES WORLDWIDE AFTERMARKET SUPPORT THROUGH SISTER COMPANY IN-SERVICES

NBAA Convention, Las Vegas, NV (Oct. 11th, 2004) - IDD AEROSPACE, a division of the Zodiac Group, announced today that sister company IN-SERVICES will now handle worldwide aftermarket sales, service and support for the IDD Aerospace product line.

The transition of aftermarket services to IN-SERVICES was a scheduled part of Zodiac's overall plan to consolidate support from their Aircraft Systems group in order to strengthen services. The IDD Aerospace aftermarket product line includes illuminated cockpit light plates, illuminated signs, emergency batteries and ceiling lights.

"With IN-SERVICES supporting IDD Aerospace's aftermarket products, customers get global sales, service and support with localized contacts in every major region of the world." explains Yannick Assouad, Executive Vice President of IN-SERVICES.

IN-SERVICES locations in the United States, United Arab Emirates, France and China provide global coverage. From these locations, they offer administration of repairs and spares orders, AOG services, as well as complete management of customer's equipment fleet, including power by the hour, standard exchange, loan and lease, and fixed-price repair agreements.

"As the level of service expected for our evolving product line increases; these additional services enable IDD to provide more comprehensive aftermarket service and to be more responsive to our customers on a worldwide basis." said Steve Hintzke, President and CEO of IDD Aerospace. "IN-SERVICES is a trusted partner that adds a great deal of value to our products and our company."

About IDD Aerospace

IDD Aerospace is in the Aircraft Systems Division of the Zodiac Group. The company is located in Redmond, WA and is a leading provider of illuminated light panels, control panels assemblies and integrated switch panels, bezels and keyboards for aircraft flight decks to customers worldwide. More information on IDD Aerospace can be found at www.iddaerospace.com.

About IN-SERVICES

IN-SERVICES is the authorized company representing the Zodiac "Aircraft Systems segment" and acting on its behalf in the following customer services activities: Spares distribution including AOG support, Maintenance (Repair/overhaul of components manufactured by the segment), PBH, Spare pool access contracts, Technical support, Documentation services, Warranty administration and Hot line/front office services. Outside Europe, IN-SERVICES operates via a global product-support network covering the Americas through INS Americas & IN-EROS; Asia through INS Asia; and the Middle East through INS & Al Rumaithy Est. ME. More information on IN-SERVICES can be found at www.in-services.com

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